



Billing Policy

RedBrick AI (Zantula, Inc.) charges a subscription fee for the use of its platform. At the end of the free-trial period, the RedBrick AI team will have communicated to you the available pricing options/plans.

Please reach out to contact@redbrickai.com for clarification on the pricing plans. Please read <https://redbrickai.com/policies/terms.pdf> for clarity on the Terms of Service.

Billing Schedule

Unless otherwise decided in writing, the subscription renews on a monthly basis, starting on the date the subscription was activated.

During the first billing cycle, the customer will receive a Stripe payment link where they must manually enter their payment information. In subsequent billing cycles, RedBrick AI will automatically charge the customers' payment method based on the agreed pricing.

How your subscription is calculated

Unless otherwise decided in writing, the subscription plans are per-user subscriptions. At the end of the billing period, RedBrick AI calculates the total bill amount based on the number of active accounts (an active account is any user listed on the Team Page) in that billing period. If a user was added in the middle of the billing period, the additional amount is prorated based on the time left in the billing cycle.

For example, if a user is added with 20 days remaining in the billing cycle, the additional amount added to the subscription = *per user pricing / 30 days * 20 days*.

Deleted and Canceled Accounts

No credit is given for users removed or cancelations during an open billing period. The subscription amount is updated at the start of the next billing cycle.